



leaders in **secure**
web-based POS

Halo Community
Referral Program

Frequently Asked Questions



How will you know that I have referred a new customer to Halo?

When your referred customer contacts Halo by signing up online or by phone, he or she will need to provide your name and contact information. Please note that we will be unable to pay you if your referral fails to tell us that you referred them when they sign up.



Can you refer more than one customer to Halo?

Certainly, you may refer as many customers as you want. The more customers you bring to Halo, the greater your savings!



Are there any restrictions as to whom I can refer?

If your referral becomes a Halo customer, then we can assume that they have already passed those restrictions.



How and when do I get paid when I refer a new customer to Halo?

Once the referred customer goes live, we will immediately issue the service credit to your account.



Do I get paid for repeat orders?

No. You get compensated from the first order only. If the referred customer later purchases additional servers or upgrades, service credits will not be issued for those purchases. If the person who you refer, purchases more than one terminal with their initial order, however, you will receive multiple service credits.



What is the Halo Community Zata Report?

The Halo Community Zata Report enables Halo users to measure their revenue, customer counts, and menu prices against the entire Halo Community as a whole. The information is calculated automatically and available in the report section of Halo Enterprise Manager. Never before have restaurant operators been able to accurately measure themselves against the market to get a true and relevant perspective of their performance.